

Agenda Item

Report to Crime and Disorder Select Committee

Report of Corporate Director, DANS

17 September 2015

2014-15 PERFORMANCE OVERVIEW

The vision is for a safe Stockton-on-Tees where all residents are able to live their lives in a Borough free from crime and fear of crime. The Council Plan states, we will work to tackle crime, fear of crime and anti-social behaviour in our communities so all residents feel safe no matter where they live in the borough.

Summary

This report provides an overview of performance in the delivery of Community Safety during 2014-15, along with a summary of key challenges for the year ahead, and reference to some of the emerging issues which are likely to impact on future delivery and performance of services.

1. **Appendix 1** gives further detail regarding the performance indicators that underpin some of the key achievements referred to in Appendix 1.
2. **Appendix 2** provides some additional information on performance within individual service areas.
3. **Appendix 3** includes the Safer Stockton Partnership end of year report 2014/15.
4. Officers will present this overview of performance for discussion with the Committee.

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COMMUNITY SAFETY OVERVIEW OF ACHIEVEMENTS, CHALLENGES AND EMERGING ISSUES

1. KEY WORK AREAS

- Anti-social behaviour
- Neighbourhood Enforcement
- CCTV Monitoring
- Car Parking enforcement
- Security services (cash transport, static guarding, opening and locking service)
- Prevention and support (victim & family support, mediation, counselling, restorative practice)
- Family support working through 'Troubled Families'
- Care Call & Telecare
- Concierge
- Safer Stockton Partnership
- Community Safety Plan and delivery
- Significant multi-agency working

2. ACHIEVEMENTS – 2014-2015

1. Stockton remains the safest place to live in the Tees Valley
2. ASB in the borough reduced by 6% in 2014-15
3. Work conducted by the Security and Surveillance Unit (use of CCTV cameras) aided in the arrest of 461 individuals during 2014-15
4. Extension of CCTV systems including areas such as Stockton Town Centre, Yarm and Norton Village
5. Accessible CCTV image relays to both Gold and Silver command units working with Emergency Planning
6. Contract Extension for Tees Valley Emergency Duty Team, emergency call handling
7. Successful Inspection and Audit carried out by the Office of Surveillance Commissioners (Home Office) for the use and CCTV procedural compliance
8. Continued growth within the Security Service with the introduction of specific operations including traffic management for events and the securing of external guarding and CCTV monitoring contracts
9. Increase in the provision of monitoring facilities to businesses and homes which have CCTV installations and alarm systems
10. The development of an online reporting function for residents to report ASB and monitor case progress this is now live and available for specific cases. The plan is to expand this access to elected members during 2015/16
11. Service Level Agreements secured with Thirteen Group (ASB services and High Rise Support)
12. Ongoing early help to support and empower those identified as vulnerable or families in need to build their confidence and self-esteem to make positive change in their lives and modify their behaviour
13. Secured £80,000 funding from the PCC to support ASB/youth engagement, Domestic Abuse and Restorative Practice

3. CHALLENGES DURING 2014-15

1. Addressing significant increases in demand for all services
2. Reduced resources to deliver services (and lack of external funding opportunities)
3. The impact of reduced resources and organisational changes on other services/partners i.e. Police, Probation, Fire Service, Legal Service Commission (legal aid scheme and replacement by the Legal Aid Agency) etc
4. Increase in Crime and the changes to Police recording
5. The reduction in contracts and SLA's with Thirteen Housing Group
6. The implementation of the new powers under the ASB Crime and Policing Act
7. The implementation of the revised Counter Terrorism and Security Act in relation to statutory PREVENT and CHANNEL duties.

4. STRATEGIC KEY PRIORITIES 2015-16

1. Reduce crime and the fear of crime:
 - a. Facilitate the delivery of the Community Safety Plan 2014-17 through tackling:
 - i. Anti-Social Behaviour
 - ii. Violent Crime (including robbery)
 - iii. Drug Related Offending Head of Children and Young
 - iv. Criminal Damage People's Services
 - v. Domestic violence
 - vi. Alcohol related crime
2. Effective delivery of the Troubled Families Programme
3. Support the development of effective Probation Services:
 - a. Work as an active partner with the newly commissioned CRC to deliver appropriate community rehabilitation services locally
4. Ensure effective public protection:
 - a. Improve quality of life and wellbeing by ensuring clean and safe public spaces
 - b. Implement measures and operational changes following publication of the revised Counter Terrorism Strategy guidelines

EMERGING ISSUES 2015-16

1. Maintaining partnership/operational relationships with Police & Probation services following significant organisational change
2. Implementation & ongoing management of the ASB, Crime and Policing Act
3. Development and sustainability of Telecare and Care Call services
4. Impact of a Cleveland-wide Integrated Offender Management service on reoffending rates
5. Reduction in resources across the key agencies of Safer Stockton Partnership and the impact this may have on crime and ASB rates within the Borough.
6. The potential reduction in preventative measures that maybe key in the reductions in escalation into more serious ASB and crime occurring.

7. Changes to the delivery and development of Counselling Services provided by Community Safety we are currently looking into further developing work to compliment the Troubled Families Programme and a Counselling and Sport Programme to try and utilise exercise and counselling to tackle depression.